

Distribution	Public
Bulletin #	2020PB006A
Date	December 11, 2020
From	Tom Hofer
Subject	Senstar Symphony Version 6 Sales Retirement

This is an update to the End of Support Notice for Senstar Symphony Version 6, which was announced and published on our website at <https://xnet.senstar.com/Xnet/Support/Lifecycle.aspx>

Senstar Symphony 6 reached End of Life on September 6, 2018, which is now followed by the End of Sales notice effective March 31st, 2021, at which time all orders for Version 6 will be rejected.

Date	Milestone
31-Mar-2021	Rejection of orders for v6 software licenses
6-Sep-2018	End-of-Life Senstar Symphony 6.14
6-Sep-2017	Limited Support Senstar Symphony 6.14
17-Feb-2015	Generally Available

See Table 1 for a list of affected part numbers.

Migration Options

Any Senstar Symphony 6 license with active M&S* can be upgraded to Symphony 7 without purchasing a Version Upgrade.

Senstar Symphony 6 licenses with no M&S or expired M&S* will require a Version Upgrade to be compatible with Symphony 7. After 31-March-2021, they must be converted to their Symphony 7 equivalent first, and then have Symphony 7 Version Upgrades applied and, optionally, Symphony 7 M&S.

If a customer requires additional licenses for a specific existing site, it MUST be upgraded to version 7 first, and then additional licenses can be purchased and added.

Please direct inquiries or requests for quotation to your local Senstar representative – see <https://senstar.com/contact/> for contact information.

* Licenses within their 90-day Free Update period are considered to have M&S



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Table 1 – Affected Part Numbers

Part Number	Description
SYM-SV-SL-S	Symphony Standard Edition - VMS recording software license. Price per camera.
SYM-SV-SL-P	Symphony Professional Edition - VMS recording and video management software license. Price per camera.
SYM-SV-SL-E	Symphony Enterprise Edition - VMS recording, video management and analytics software license. Price per camera.
AIM-MBS	Mobile Bridge Server - Bridge between Symphony mobile clients and Symphony farms/servers. Price per farm.
AIM-ALPR-USB	Auto License Plate Recognition USB Dongle - Single Core - License plate recognition for up to four enterprise licensed cameras, includes USB dongle, one enterprise license. Price per server.
AIM-ALPR-PCIE	Auto License Plate Recognition PCIe Card - Single Core - License plate recognition for up to four enterprise licensed cameras, includes PCIe card, one enterprise license. Price per server.
SYM-OPC-SL	OPC Server - OPC compliant access to Symphony for external software. Price per farm.
	Symphony 6 Software License Upgrades
SYM-SV-PU-1	Edition Upgrade - Standard to Professional - Upgrades one Standard Edition license to Professional Edition. Price per camera.
SYM-SV-EU-1	Edition Upgrade - Standard to Enterprise - Upgrades one Standard Edition license to Enterprise Edition. Price per camera.
SYM-SV-EU-2	Edition Upgrade - Professional to Enterprise - Upgrades one Professional Edition license to Enterprise Edition. Price per camera.
SYM-SV-VU-S	Version Upgrade - Standard Edition - Updates one Standard Edition license to the latest software version. Price per camera.
SYM-SV-VU-S-P	Version Upgrade Promo - Standard Edition - Only available if combined with Maintenance & Support - Updates one Standard Edition license to the latest software version. Price per camera.
SYM-SV-VU-P	Version Upgrade - Professional Edition - Updates one Professional Edition license to the latest software version. Price per camera.
SYM-SV-VU-P-P	Version Upgrade Promo - Professional Edition - Only available if combined with Maintenance & Support - Updates one Professional Edition license to the latest software version. Price per camera.
SYM-SV-VU-E	Version Upgrade - Enterprise Edition - Updates one Enterprise Edition license to the latest software version. Price per camera.
SYM-SV-VU-E-P	Version Upgrade Promo - Enterprise Edition - Only available if combined with Maintenance & Support - Updates one Enterprise Edition license to the latest software version. Price per camera.
	Senstar Care - Symphony 6 Maintenance & Support
SYM-1Y-MS-S	Symphony Standard Edition - One Year Maintenance & Support - Standard edition server software upgrades and support for one year. Price per camera.
SYM-2Y-MS-S	Symphony Standard Edition - Two Year Maintenance & Support - Standard edition server software upgrades and support for two years. Price per camera.
SYM-3Y-MS-S	Symphony Standard Edition - Three Year Maintenance & Support - Standard edition server software upgrades and support for three years. Price per camera.
SYM-4Y-MS-S	Symphony Standard Edition - Four Year Maintenance & Support - Standard edition server software upgrades and support for four years. Price per camera.
SYM-5Y-MS-S	Symphony Standard Edition - Five Year Maintenance & Support - Standard edition server software upgrades and support for five years. Price per camera.
SYM-1Y-MS-P	Symphony Professional Edition - One Year Maintenance & Support - Professional edition server software upgrades and support for one year. Price per camera.
SYM-2Y-MS-P	Symphony Professional Edition - Two Year Maintenance & Support - Professional edition server software upgrades and support for two years. Price per camera.
SYM-3Y-MS-P	Symphony Professional Edition - Three Year Maintenance & Support - Professional edition server software upgrades and support for three years. Price per camera.
SYM-4Y-MS-P	Symphony Professional Edition - Four Year Maintenance & Support - Professional edition server software upgrades and support for four years. Price per camera.

SYM-5Y-MS-P	Symphony Professional Edition - Five Year Maintenance & Support - Professional edition server software upgrades and support for five years. Price per camera.
SYM-1Y-MS-E	Symphony Enterprise Edition - One Year Maintenance & Support - Enterprise edition server software upgrades and support for one year. Price per camera.
SYM-2Y-MS-E	Symphony Enterprise Edition - Two Year Maintenance & Support - Enterprise edition server software upgrades and support for two years. Price per camera.
SYM-3Y-MS-E	Symphony Enterprise Edition - Three Year Maintenance & Support - Enterprise edition server software upgrades and support for three years. Price per camera.
SYM-4Y-MS-E	Symphony Enterprise Edition - Four Year Maintenance & Support - Enterprise edition server software upgrades and support for four years. Price per camera.
SYM-5Y-MS-E	Symphony Enterprise Edition - Five Year Maintenance & Support - Enterprise edition server software upgrades and support for five years. Price per camera.