

Distribution	Open
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From	Kevin Thomson
Subject	E4000 Series NVR End of Sale Notice

Executive Summary

Senstar herein informs its valued resellers, integrators and end users that the E4000 series of Network Video Recorders will be **End of Sale** with immediate effect.

Affected Products and Part Nos.

Part No.	Product	Description
AIM-E4000	E4000 Physical Security Appliance	Fanless physical security appliance (PSA) with 2 Symphony Standard licenses, Celeron processor, no storage
AIM-E4010	E4010 Physical Security Appliance	Fanless physical security appliance (PSA) with 4 Symphony Standard licenses, Celeron processor, 1TB storage
AIM-E4020	E4020 Physical Security Appliance	Fanless physical security appliance (PSA) with 8 Symphony Standard licenses, Celeron processor, 2TB storage
AIM-E4040	E4040 Physical Security Appliance	Fanless physical security appliance (PSA) with 16 Symphony Standard licenses, Celeron processor, 4TB storage
AIM-E4060	E4060 Physical Security Appliance	Fanless physical security appliance (PSA) with 24 Symphony Standard licenses, Celeron processor, 6TB storage
AIM-E7000-RM	E4000/E7000 Series PSA Rack Mount Kit	Rack mounts E4000/E7000 Series PSA

Details

Due to global supply chain issues caused by the COVID-19 pandemic, it is no longer possible to manufacture the E4000 Series of ruggedized NVRs. E4000 Series return-to-depot repair warranties will continue to be honoured. Where required, whole unit replacements, will be dealt with on a case-by-case basis.

Customers with E4000 Series NVR requirements should contact their Senstar Sales Representative. In the event that a requested E4000 series product is unavailable, your Senstar Sales Representative will suggest available alternatives.

E4000 Series Replacement

Senstar has determined that the E4000 Series will be replaced with a more modern and capable ruggedized NVR design. Senstar will announce a replacement ruggedized NVR product line in 2021.