

15-Dec-2014

Product Retirement Notice – MX-5000/MXF-5500 System Controllers

26-March-2024 Update

MX-5000 & MXF-5500 Product Retirement

The MX-5000 and MXF-5500 system controllers have for many years provided customers with reliable and easy-to-use control for FPS fence sensor systems.

The MX-5000 supports the FPS-2-2M and FPS-2-2M/AP series of fence sensors.

The MXF-5500 supports the FPS-5 series of fence sensors.

Senstar herein informs its valued customers, dealers, and representatives of the immediate and complete end-of-life of the MX-5000 and MXF-5500 series controllers.

The planned Product Retirement milestones are as follows:

Date	Milestone
15-Dec-2014	Initial Product Retirement Notice issued, affected products are still available for new sales
31-Mar-2015	Product no longer available for new sales, repair services remain available
31-Dec-2015	Repair services transition to a Best Effort basis
26-Mar-2024	Complete end of life – all repair and technical support services discontinued

The affected part numbers are as listed in Table 1 below.

Product Migration

There is no current equivalent product to the MX-5000 or MXF-5500

For further information

Please direct inquiries or requests for quotation to your local Senstar representative – see www.senstar.com for contact information.

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Table 1 – Part Numbers Affected by MX-5000 & MXF-5500 Retirement Notice	
Part Number	Description
02-194001	20 Zone Monitor and Control System, includes manual - MX-5020
02-194002	40 Zone Monitor and Control System, includes manual - MX-5040
02-194003	60 Zone Monitor and Control System, includes manual - MX-5060
02-194014	20 Zone Monitor and Control System includes manual - MXF-5520
02-194015	40 Zone Monitor and Control System includes manual - MXF-5540
02-194016	60 Zone Monitor and Control System includes manual - MXF-5560
MP-40110-2	Rackmount Handles (2) - MX-Rackmount
ARKS/5	Alarm Record Keeping Chip with Software - ARKS/5
ARKS/5WS	Alarm Record Keeping chip with Complete Weather Station - ARKS/5WS
WEATHER STA-ULTIME	Weather Station with Rack Mount
02-190005	20 Zone MX-5000 map interface - RMI-1020
02-190006	40 Zone MX-5000 map interface - RMI-1040
02-190007	60 Zone MX-5000 map interface - RMI-1060
J9KT0301	Loop Card and LED Display to upgrade MX-5020 to MX-5040 - MX/5 Conv. Kit 20-40
J9KT0303	Loop Card and LED Display to upgrade MX-5040 to MX-5060 - MX/5 Conv. Kit 40-60
J9KT0302	Loop Card and LED Display to Upgrade MX-5020 to MX-5060 - MX/5 Conv. Kit 20-60
04-190001B	Keypad / LCD Display - black - KP/LCD Black
04-190001	Keypad / LCD Display - beige - KP/LCD Beige
06-194100	CPU Board MX-5000 -MX/5 CPU BD